

**Sri Lanka Retreat - 2020**  
**Booking and Payment Form**



Please complete all details and return to: [nicola@knoffyoga.com](mailto:nicola@knoffyoga.com)

<b>PARTICIPANT DETAILS:</b>	
Number of People in this Booking: _____	
<b>PARTICIPANT # 1</b>	
<b>Full Name:</b>	
<b>Email:</b>	
<b>Telephone:</b>	
<b>Home Address:</b>	
<b>Retreat Dates:</b>	<i>Tuesday 27<sup>th</sup> October – Monday 2<sup>nd</sup> November, 2020 (6 nights, 7 days)</i>
<b>Emergency Contact (Name &amp; Phone):</b>	
<b>Participant Signature:</b>	

Use a copy of this page for each additional person in your booking (if applicable):

<b>PARTICIPANT DETAILS:</b>	
<b>PARTICIPANT #:</b> _____	
<b>Full Name:</b>	
<b>Email:</b>	
<b>Phone #:</b>	
<b>Home Address:</b>	
<b>Retreat Dates:</b>	<i>Tuesday 27<sup>th</sup> October – Monday 2<sup>nd</sup> November, 2020 (6 nights, 7 days)</i>
<b>Emergency Contact (Name &amp; Phone #):</b>	
<b>Participant Signature:</b>	

## ACCOMMODATION & PAYMENT

### Payment Options

(Payment due with this booking form)

#### Payment Option 1:

#### DEPOSIT ONLY

(\$300.00 non-refundable  
deposit *per person*)

Amount:

\$ \_\_\_\_\_

#### Payment Option 2:

#### FULL PAYMENT \$2250

(Includes \$300.00 non-refundable  
deposit *per person*)

Amount:

\$ \_\_\_\_\_

**BALANCE DUE by 16th September, 2020:** \$ \_\_\_\_\_

#### Payments by Direct Deposit

(BSB: 034-664; Account: 168549; Reference: Surname-Sri Lanka)

#### Payments by Credit Card

(Visa and Master Card are accepted but both attract a 1.5% transaction fee)

Please contact [hello@moksa.lk](mailto:hello@moksa.lk)

## Knoff Yoga Sri Lanka 2020 - Booking Terms and Conditions

All bookings and payments are made with Knoff Yoga. By booking the Knoff Yoga Sri Lanka Retreat with us you are deemed to have agreed to these Booking Terms and Conditions and your booking will be accepted by us on this basis. The services to be provided are those referred to in the Knoff Yoga Sri Lanka Retreat brochure.

### Participant Details

You must complete and submit the entire Booking and Payment Form above, including payment selected, to secure your position on the Knoff Yoga Sri Lanka Retreat (hereafter referred to as the 'Retreat').

### Bookings and Payments

For a participant to book/confirm a spot on the Retreat, a non-refundable deposit of **\$300.00** per person is required. All final payments must be made by **16th September 2020**. Full payment (including non-refundable \$300 deposit per person) can also be made at time of booking.

### Cancellation by the Participant

Once booked, a cancellation will only be effective when we receive written confirmation via email. If you cancel your spot on the Retreat after making a booking, the following refund policy applies:

1. If you cancel **31 days** or more prior to the Retreat commencement you will be refunded any amounts paid over and above the non-refundable deposit.
2. If you cancel **21-30 days** prior to the Retreat commencement you will receive 75% minus the non-refundable deposit.
3. If you cancel **13-20 days** prior to the Retreat commencement you will receive 50% minus the non-refundable deposit.
4. If you cancel **12 days** or less prior to the Retreat commencement the full Retreat fee is non-refundable.

### Cancellation by Knoff Yoga

We may cancel the Retreat at any time prior to departure if due to external events it is not viable for us to operate the planned Retreat. If we cancel the Retreat you may choose between us applying the amounts paid toward an alternative date or receiving a full refund (including deposit). We are not responsible for any incidental expenses that you may have incurred as a result of your booking.

### Severability

In the event that any term or condition contained in these Booking Terms and Conditions is unenforceable or void by operation of law or as being against public policy or for any other reason then such term or conditions shall be deemed to be severed from this contract or amended accordingly only to such extent necessary to allow all remaining terms and conditions to survive and continue binding.

### Errors and Omissions

Although we have made a concerted attempt to verify the accuracy of statements made in our Retreat documentation (including website and brochure), we cannot be held responsible for any error, omission or unintentional misrepresentation that may occur.

### Acceptance of Risk

You acknowledge that it is your own responsibility to acquaint yourself with all possible relevant travel information and the nature of your itinerary. You acknowledge that your decision to attend the Retreat is made in light of consideration of this information and you accept that you assume the personal risks

attendant upon such travel.

**Consumer Protection**

All money received as payment for the Retreat is deposited into the Knoff Yoga Retreat account held at Westpac Bank, Queensland, Australia.

**Disclaimer**

It is a pre-requisite of acceptance of travelling/booking with Knoff Yoga that all participants remove any form of responsibility from Knoff Yoga and their staff in the event of personal accident or injury.

**Complaints**

If you have a complaint of any form about our services provided, please firstly inform our staff immediately so they can attempt to rectify the matter. If satisfaction is not reached through these means then any further complaints should be put in writing to Knoff Yoga within 15 days of your return from the Retreat. Knoff Yoga will not accept any complaints or claims received after this period. Any claims or disputes must be done through the state of Queensland only. Response to complaints can take up to 30 days from receipt.

**Registered Address**

KNOFF YOGA  
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